

Delayed insight holding your logistics teams back?



Time-consuming access to basic logistics information

Limited shipment visibility for customers

High dependency on support teams for carrier queries

Rising maintenance costs due to L1 support and ticket creation



What if every logistics question came with an instant answer?

Introducing Pluto-Chatbot: An AI powered add-on for shipment tracking

Improved customer experience

Instant self-service support for carriers

Up to 80% automation of repetitive queries

Up to 30% reduction in maintenance support costs



Pluto – The Chatbot is a zero-footprint, AI-powered chatbot that provides instant logistics information through direct SAP integration—without human intervention.

How Pluto-Chatbot Helps



App Highlights

Anytime, anywhere access across devices

Zero effort for user maintenance

Secure data access with logical validations

Faster customization and scalability

Supports multiple languages

Quick adoption with minimal training

